



HOPE  HOUSE

# Impact Report

2025 - 2026





Memphis has the highest rate of new HIV infections in the nation, and the impact of HIV on our community is profound. But every day, Hope House is changing that story. Through compassionate care and coordinated efforts throughout the community, Hope House is making a lasting impact in our city.

This year, individuals participating in Hope House's core programs achieved a viral suppression rate that was 20% higher than the Shelby County average. Just a few years ago, that difference was 13%. Year after year, we continue to see that gap grow, and with it, the life-changing impact on the people we serve.

I have the privilege of witnessing that impact every day. I see parents arriving to pick up their children with smiles on their faces and confidence in their futures because they are healthy again. I see clients embrace our staff with tears of joy after achieving viral suppression, something many never believed was possible after years of living with HIV. These moments are powerful reminders that our work is about more than statistics. It is about restoring health, strengthening families, and giving people hope.

None of this would be possible without you.

Thank you for your unwavering support of the individuals and families served by Hope House. You have impacted thousands of lives and given hope to those who need it most.

*Lenox Warren*  
Lenox Warren, Hope House CEO

# Early Childhood EDUCATION

Building Strong Foundations  
Early



**50**

**Children served** through  
Early Childhood Education

*They recieved*



**219** Days of Care and  
Education



**6,432** Nutritious  
Meals



**200** Sessions of Play  
Therapy



**20** Mental Health  
Enrichment Lessons



**Hope House's  
Preschool Class  
Mastered Skills**

*including:*

The Sign  
Language  
Alphabet

Counting in  
English, Spanish  
and German

Basic Math  
and Writing  
Skills

# 2-Generation APPROACH

Empowering Families Today  
for a Brighter Future Together



**93%**

Parents are  
virally  
suppressed.



**90%**

Parents are  
employed  
or enrolled in  
higher education.



**11**

Family  
engagement  
events  
were held.

## Program Highlight

# Family Book Club

## *Shared Stories, Strong Starts*

Through a meaningful partnership with St. Mary's Episcopal School, Hope House launched Shared Stories, Strong Starts, a monthly family book club designed to inspire a love of reading while strengthening family connections. Each month, families receive a new book to enjoy together, along with supplies for a coordinating hands-on craft, creating meaningful moments of learning, creativity, and togetherness that extend far beyond the classroom.



*"Hope House encourages me to be actively involved in my children's education by reminding me of the importance of communicating with teachers, attending school events, and supporting my kids with their learning at home. Their support has given me more confidence as a parent, and I'm truly grateful for everything they have done for my family. Hope House has made a real difference in our lives, and I sincerely appreciate their kindness, encouragement, and commitment to helping families succeed." - Hope House mom*

# Wraparound Services

Removing Barriers and  
Creating Access



**104**

Households recieved  
consistent rental  
assistance.

**271**

Households recieved  
short-term  
rental assistance.

**9,030**

Nutritious meals were  
provided.

**875**

Rideshares were  
scheduled.

**256**

Hygiene and  
cleaning  
supply bags were  
distributed.

**81%**

Housing clients  
were virally  
suppressed.

"Before Hope House, I couldn't afford better housing and slept in the living room in a neighborhood where gunshots were common. It broke my heart when my daughter told me, "Mom, you'll have a room one day." Now, my children can safely play outside, I have a room of my own, and my daughter comes in to watch movies with me. Our housing manager checks on us and makes sure we have what we need. We are truly grateful." - Hope House mom

# Community Impact

Changing the Memphis Narrative



**38**

Community-wide events attended

*which led to*



**1,351**

People received HIV education

*which led to*



**1,006**

HIV tests were administered

*which led to*

**a Healthier Memphis!**

## Community Outreach Partners:

- Catholic Charities
- CVRCC
- Friends for All
- Grace House
- Hospitality Hub
- Job Corps
- Juvenile Court
- Love Doesn't Hurt
- Memphis Day Reporting Center
- Memphis Rox
- Out Memphis
- Project Stand
- Regional One Health
- Restore Corps
- Score CDC
- Shelby County Health Department
- Sista2Sista
- South Memphis Alliance
- St. Jude Children's Research Hospital
- Thistle and Bee
- UT Health Hub
- Walmart
- Walgreens
- Youth and Family Resource Center

# Mental Health Programs

Healing Begins Here

**143 Clients**

*received*

1748 individual therapy sessions

**112 Clients**

*received*

4452 group therapy sessions

*\*Services provided by 10 EMDR trained clinical staff members*



## Program Highlight

**55%** of women living with HIV report having experienced domestic violence. Hope House's Victim Services Program provides full wrap around care for members of our community who are the most at-risk at being the victim of a crime.



**58**

clients received Information about victim rights.



**44**

clients received transportation assistance.



**13**

clients received relocation assistance.



**8**

clients received 164 nights of emergency housing stays.



**4**

clients received security cameras.

# Story of Hope

Choosing Stability without Sacrifice



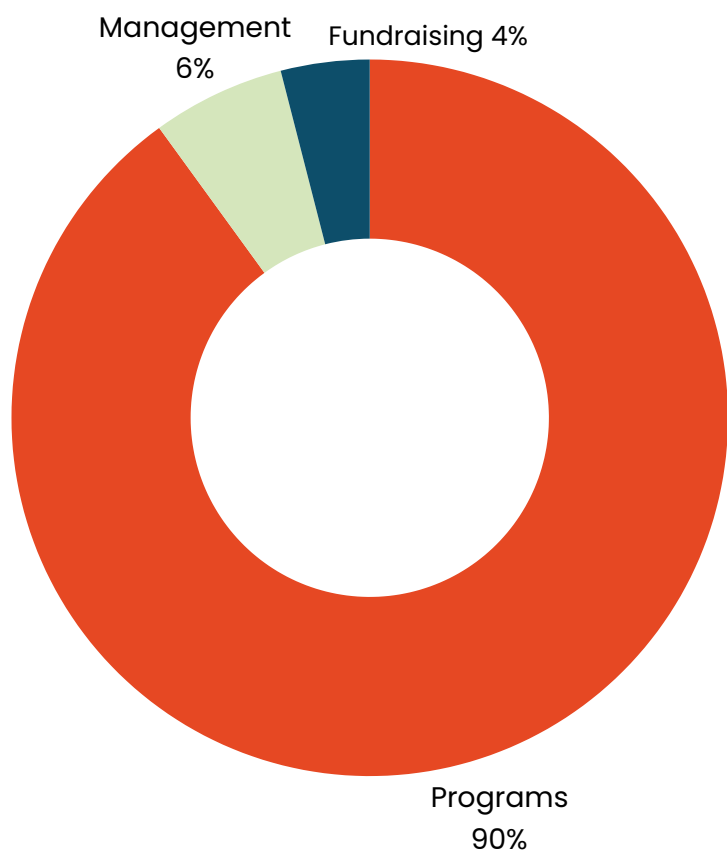
As the cost of living continues to rise, many single parents are forced to make difficult choices just to make ends meet. Determined to build a better life for her son, one Hope House mom accepted a job with long hours. Unfortunately, her new schedule meant they spent very little time together as she was gone before he woke up and home after he was asleep. While she was doing everything she could to provide financially, both she and her son felt the heartbreak of being apart. Hope House's Housing Program gave her another option. With stable, affordable housing and the support of a dedicated housing manager, she no longer has to choose between providing for her son and being present in his life.



*"Let me tell you, being in housing has helped us so much because we can do more as a family. My housing manager is the greatest. She listens to me, supports my dreams and decisions, and is always there. Now that I'm in housing, I can save money and be there for my son as he starts 4th grade. I get to watch him grow up." — Hope House Mom*

# Powered By Generosity

How Every Dollar Counts



## *In Honor Of:*

**Wesley Ashley**  
Mimi McDugle  
**Donna Blackard**  
Sam and Charlotte Cantor  
John Pruett  
**Rick Colling**  
LivSmart Studios by Hilton  
Hilton Corporate | Brand  
Management Americas Team  
**Abbey & Jay Curtis**  
Leonard Richman  
**Betty Dupont**  
Joanna Dupont  
**Ian Gowan**  
Lora Jean Gowan  
**Dot Neale**  
Susan Neale  
**Martha Nelson**  
Bob Nelson  
**Reilley Ott**  
Debra and Jerry Sisson  
**Joe Rasberry**  
Shawn J. Hayden  
**Cecily W. Tipton**  
David A. Tipton  
**Lenox Warren**  
Lenox McClendon Reed

## *In Memory Of:*

**Susan Brooker**  
Phillip Inge  
Leigh Savage  
**Debbie Coffman**  
Sandy Bromley  
Sharon Coffman  
Steve Coffman  
**Ms. Ethel Mae Neal**  
Torsha Evans  
**Guy Price**  
Carole Clements  
Betty Dupont  
**Marilyn Rhea**  
Anne Curtis  
**Soon Bok (Halmeoni) Sellers**  
James Hay  
**Shelia Tankersley**  
Margaret Bowden  
Shannon Maris  
**Randy Tyler**  
James Hay

## \$5,000+ Donors

AIDS United  
Air Line Pilots Association,  
International  
The Austin Memorial  
Foundation  
Bank of America  
Baptist Memorial Healthcare  
Corporation  
Laura and John Barrett  
BOK Financial  
Broadway Cares/Equity  
Fights AIDS  
Buckman Laboratories  
City of Memphis  
Kay and Scott Dawson  
Enterprise Mobility

Lynda and Steve Farrar  
First Horizon Foundation  
Homer Skelton Charitable  
Foundation  
Hutchison  
International Paper  
J. Strickland & Co.  
John D. Buckman  
Charitable Trust  
Necy and Ben Livingston  
Mariner Foundation  
Methodist Le Bonheur  
Community Health &  
Well-Being  
Bryan Mulroy and Ray  
Phillips

Old Dominick's Distillery  
Ring Container  
Technologies  
Christina and Michael  
Scarborough  
Slingshot Memphis, Inc.  
SouthWorth Capital  
William Townsend  
Stan Turk  
United Way of the Mid South  
Valero Memphis Refinery  
John & Marine Van  
Vlissingen Foundation  
Women's Foundation for a  
Greater Memphis  
Douglas B. Wright

I've been blessed to serve on the Hope House Board not once, but twice. After serving as a past Board President, my term came to an end, and I later had the privilege of returning to the Board. Throughout my time with Hope House, I've had the opportunity to work alongside incredibly generous donors, selfless board members and volunteers, a deeply dedicated staff, and the most appreciative and deserving clients. It is Memphians supporting Memphians, what a wonderful community!

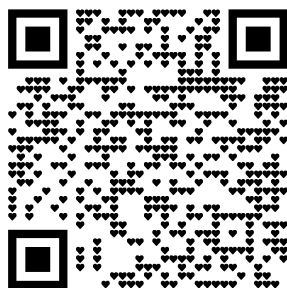
Hope House's mission is rooted in serving and supporting individuals and families with compassion and dignity. You don't have to look far to see that mission in action. Simply witnessing an interaction between a Hope House staff member and a client reveals the genuine care and commitment that define this organization. From our Early Childhood Education Center and food pantry to housing, mental health services, and every program in between, Hope House is making a meaningful and lasting difference in the lives of those we serve and throughout the Memphis community.

Thank you for believing in the Hope House mission and for supporting it through your generosity, not only with your financial contributions, but also with your time, compassion, and commitment. Your support makes it possible for Hope House to continue creating opportunities for children and families to thrive. Together, we are building a stronger, healthier, and more hopeful Memphis.

A handwritten signature in black ink that reads "James Hay". The signature is stylized with a large, sweeping initial "J" and a long, curved underline.

James Hay, Board President





Scan here to learn more or make a donation..

Community. Compassion. Change.